

CERTAINTEED COLORMAX®  
PREFINISHED  
FIBER CEMENT SIDING  
LIMITED WARRANTY

LIMITED

# WARRANTY

**CertainTeed**  
SAINT-GOBAIN



**CONGRATULATIONS!** ...and thank you for your recent purchase of CertainTeed ColorMax® Prefinished Fiber Cement Siding. You can feel confident that you have made a wise decision buying from a company that is an industry leader and stands behind its products with strong warranty protection.

Since 1904, CertainTeed has been producing quality building products that provide long-lasting beauty and protection for homes of every size, style and age. In addition to fiber cement siding, CertainTeed offers roofing, vinyl siding, windows, fence, railing, trim, decking, foundations, pipe, insulation, gypsum and ceiling products.

For more than 100 years, the origin of our name continues to be our ongoing philosophy, "Quality made *certain*, satisfaction *guaranteed*."

## WARRANTY

Limited, Prorated and Transferable

### What and Who is Covered and for How Long

CertainTeed warrants to the original property owner/consumer that CertainTeed ColorMax Prefinished coating (herein referred to as "ColorMax") applied on its WeatherBoards™ Fiber Cement Siding, when such siding is properly installed and subject to normal handling and use:

- Will remain washable with a mild detergent, soft sponge and hose rinse. (*Power washing and/or harsh chemical solutions are not recommended and will void the terms of this warranty.*)
- Will not peel, crack, flake or yellow.
- Will not cause discoloration or stains due to chalking on back or other surfaces below coating.
- Will not erode to expose the surface of the WeatherBoards Fiber Cement Siding.

The duration of the warranty shall be fifteen (15) years ("Warranty Period") from the date of the original installation of the ColorMax siding. Subject to the Warranty Proration Schedule on the back page, CertainTeed will pay to provide replacement coating (paint) should any manufacturing defect to the ColorMax coating occur during the Warranty Period, including reasonable labor charges in connection with the removal or repair of existing coating or the application of replacement coating, not to exceed a total labor cost of \$1.00 per square foot. The amount paid by CertainTeed will be prorated as indicated in the Warranty Proration Schedule on the back page. As an alternative to paying a prorated portion of the replacement costs, CertainTeed reserves the right, at its option, to refund the amount paid by the original property owner/consumer for the ColorMax coating, including the cost of the original application of the coating (prorated as indicated in the Warranty Proration Schedule on the back page).

### SureStart™ Protection

ColorMax coating applied on CertainTeed WeatherBoards Fiber Cement Siding is covered by SureStart Protection for the period of two (2) years following the date of completed installation of the siding. Under this warranty feature, CertainTeed will pay 100% of the cost to replace the ColorMax coating should any manufacturing defect to the ColorMax coating occur during the SureStart Protection period. CertainTeed's maximum liability under SureStart Protection will be equal to the reasonable cost to replace the defective coating at current value, including labor in connection with the removal or repair of the original coating or application of the replacement coating, not to exceed a total labor cost of \$1.00 per square foot.

### Transferability

This limited warranty is transferable by the original property owner/consumer of ColorMax Prefinished Fiber Cement Siding to the first subsequent property owner/consumer under the terms and conditions of this warranty, including any remaining period of the SureStart Protection. The duration of the warranty, measured from the date of installation of the siding, will remain the same as for the original property owner/consumer. However, the subsequent property owner cannot transfer the warranty a second time to another property owner.

### Limitations

This warranty does not provide protection against, and CertainTeed will have no liability under this warranty for, any failure, defect, or damage caused by situations beyond CertainTeed's control, including but not limited to:

- Improper transportation, handling or storage of the ColorMax Prefinished Fiber Cement Siding, including but not limited to: improper drainage, exposure to standing water, inadequate ventilation, excessive stacking weight, or other wise, causing blocking, moisture damage, surface contamination, surface defects, efflorescence, chalking or other damage.

- Misuse, abuse or neglect of the ColorMax Prefinished Fiber Cement Siding, including but not limited to: abrasions from rubbing, scratching, dents, dings or other causes; damage caused by tools, ladders, scaffolding and other job site tools.
- Improper installation of the siding not in strict adherence with CertainTeed's written instructions.
- Defects in, failure of, or damage to the wall or substrate on which the ColorMax Prefinished Fiber Cement Siding is installed caused by movement, distortion, cracking or settling of the wall or substrate or the foundation of the building.
- Exposure to harmful chemicals, fumes, vapors or outside source stains.
- Exposure to salt spray or other air pollutants (including but not limited to metallic oxides or metallic particles), mold or mildew growth. (These are functions of environmental conditions and are not manufacturing defects, as such, they are not covered by this Limited Warranty.)
- Negligence in, or failure to provide, reasonable and necessary maintenance of the ColorMax Prefinished Fiber Cement Siding (see the Care and Maintenance section of the warranty), including but not limited to: caulking joints, tightening fasteners, removing dirt and other contaminants, touching up damaged areas and other appropriate maintenance.
- Failure to remove the film protecting the siding during installation.
- Impact of foreign objects, fire, earthquake, flood, lightning, hail, hurricane, tornado, windstorm or other casualty or act of God.
- Color change or fading due to normal weathering defined as exposure to sunlight and extremes of weather and atmosphere which will cause any colored surface to gradually fade, chalk, or accumulate dirt or stains. The severity of any condition depends on the geographical location of the building, the cleanliness of the air in the area, and many other influences over which CertainTeed has no control.
- Use of any primer, sealer, paint or other coating applied over the ColorMax coating that is not recommended or supplied by CertainTeed regardless of compliance with the primer, sealer, paint or coating manufacturer's recommended application techniques or specifications.
- Improper application of any primer, sealer, paint or other coating recommended or supplied by CertainTeed that is applied over the ColorMax coating (primer, sealer, paint or coating related concerns should be addressed to the manufacturer of the product applied).
- Any other damage not caused by a defect in the coating or its application.

CertainTeed reserves the right to discontinue or modify any of its products, including the color, without notice to the homeowner/consumer, and shall not be liable as a result of such discontinuance or modification, nor shall CertainTeed be liable in the event the replacement material may vary in color or gloss in comparison to the original product as a result of normal weathering. If CertainTeed replaces any material under this warranty, it may substitute products designated by CertainTeed to be of comparable quality or price range in the event the product initially installed has been discontinued or modified.

## **Limited Warranty and Limitation of Remedies**

THIS DOCUMENT CONSTITUTES THE EXCLUSIVE WARRANTIES AND REMEDIES PROVIDED BY CERTAINTEED. THE WARRANTIES AND REMEDIES CONTAINED IN THIS DOCUMENT ARE EXPRESSLY IN LIEU OF ANY AND ALL OTHER OBLIGATIONS, GUARANTEES AND WARRANTIES, WHETHER WRITTEN, ORAL OR IMPLIED BY STATUTE OR AT LAW. STATE OR PROVINCIAL LAW WILL DETERMINE THE PERIOD OF TIME FOLLOWING THE SALE THAT A PROPERTY OWNER MAY SEEK A REMEDY UNDER THE IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CERTAINTEED'S OBLIGATIONS, RESPONSIBILITIES AND LIABILITY SHALL BE LIMITED TO REPAIRING, REPLACING OR REFUNDING THE DEFECTIVE PRODUCT AS SET FORTH IN THIS LIMITED WARRANTY. IN NO EVENT SHALL CERTAINTEED BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND, INCLUDING ANY DAMAGE TO THE PROPERTY, THE BUILDING OR ITS CONTENTS, OR FOR INJURY TO ANY PERSONS, THAT MAY OCCUR AS A RESULT OF THE USE OF CERTAINTEED'S PRODUCTS OR AS A RESULT OF THE BREACH OF THIS LIMITED WARRANTY. IF YOUR STATE OR PROVINCE DOES NOT ALLOW EXCLUSIONS OR LIMITATIONS OF SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES, THE ABOVE LIMITATIONS MAY NOT APPLY TO YOU. IN NO EVENT SHALL CERTAINTEED'S TOTAL LIABILITY ARISING OUT OF OR RELATED TO THE PRODUCT(S) OR THIS LIMITED WARRANTY EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCTS AND THE LABOR COSTS RELATING TO THE ORIGINAL INSTALLATION OF SUCH PRODUCTS.

This Limited Warranty may not be modified, altered or expanded by anyone, including product distributors, dealers, sellers, installers and/or CertainTeed field representatives.

This Limited Warranty gives you specific legal rights, and you may also have other rights which vary from State to State or Province to Province.

All payments made by CertainTeed pursuant to this Warranty are in U.S. dollars.

## What the Customer Must Do

The property owner/consumer must promptly notify CertainTeed in writing of any coating defect and provide proof of the date of purchase and installation of the applicable ColorMax Prefinished Fiber Cement Siding, as well as proof of property ownership. All notifications should be sent to: CertainTeed, Attn: Warranty Claims, 803 Belden Road, Jackson, MI 49203. Upon receipt, CertainTeed will evaluate the claim and may require the property owner/consumer to submit a sample of the defective material to CertainTeed for analysis. CertainTeed will then investigate the claim and examine the material claimed to be defective. If a defect covered by this warranty is confirmed, CertainTeed, within a reasonable amount of time after review and evaluation of the claim, will pay to repair or replace the coating pursuant to the terms of this warranty or refund the amount paid by the original property owner/consumer for the coating (including labor for the application of the coating if during the SureStart Protection period outlined above).

All references in this warranty to ColorMax Prefinished Fiber Cement Siding include any ColorMax Prefinished Fiber Cement Shapes or Soffit or Trim which is installed in conjunction with the original ColorMax Prefinished Fiber Cement Siding.

## Warranty Proration Schedule

Number of Years of Use Obtained after Installation	CertainTeed's Prorated Share of Warranty Obligation for PAINT	CertainTeed's Prorated Share of Warranty Obligation for LABOR
0-2	100%	100%
more than 2 but less than 3	100%	93%
more than 3 but less than 4	100%	86%
more than 4 but less than 5	100%	79%
more than 5 but less than 6	100%	72%
more than 6 but less than 7	100%	65%
more than 7 but less than 8	100%	58%
more than 8 but less than 9	100%	51%
more than 9 but less than 10	100%	44%
more than 10 but less than 11	100%	37%
more than 11 but less than 12	100%	30%
more than 12 but less than 13	100%	23%
more than 13 but less than 14	100%	16%
more than 14 but less than 15	100%	9%

## Care & Maintenance

While ColorMax Prefinished Fiber Cement Siding resists most common household stains like oil and grease, it will become dirty like any other product that is exposed to atmospheric conditions. Chalk may also accumulate on the surface. This is a normal condition for all pigmented materials which are constantly exposed to sunlight and the elements. Soil, grime and chalk can be simply removed with the help of your garden hose, a soft sponge and a bucket of soapy water.

This Limited Warranty is effective 4/1/10.

(The warranty in effect at the time the material is originally installed is the applicable warranty).

## ASK ABOUT OUR OTHER CERTAINTEED PRODUCTS AND SYSTEMS:

**EXTERIOR:** ROOFING • SIDING • WINDOWS • FENCE • RAILING • TRIM • DECKING • FOUNDATIONS • PIPE

**INTERIOR:** INSULATION • GYPSUM • CEILINGS

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